



Vulnerability Reporting and Disclosure Policy

At Digital Lumens, Inc., we believe that protecting our customer's Digital Lumens or Encelium light management systems is a promise that we must provide with the best confidence possible.

We recognize that involving the security research community to provide valuable contributions to the security of networked products and services helps us improve the security of our products and web services.

We, therefore, welcome any contributions through our vulnerability reporting program, as long as any attacks are not targeted against one of our end-users lighting systems.

Any found vulnerabilities are to be reported to our support team

at support@digitallumens.com for vulnerabilities in the Digital Lumens System

or support@encelium.com for the Encelium System.

Digital Lumens, Inc. will be acknowledging the receipt of a reported vulnerability within two business days. Once the reported vulnerability is received, our security team will assess the severity and which products have been affected by the vulnerability.

Depending on the severity, we will offer either a short-term containment solution such as a critical security patch or workaround or address the vulnerability in our next product release.

To protect our customers, Digital Lumens, Inc. does not disclose or discuss any vulnerabilities until a full investigation is completed and a patch addressing the vulnerability has been circulated or applied.

Rev. Feb. 1, 2022